

Rinnai Year-End Promotion Lucky Draw

Terms & Conditions:

Qualifying Period & Eligibility

- 1) The Lucky Draw (15th November 2018 – 18th February 2019) is open to all Singaporeans and Singapore permanent residents or Singapore residents (with a valid employment pass or work permit) , except employees of Rinnai Holdings (Pacific) Pte Ltd (“RHP”), its distributing/partnering agencies and their employees and immediate families.
- 2) Participants must be at least eighteen (18) years of age and above to participate in the Lucky Draw.
- 3) All valid entries received before the Closing Date will be eligible for the Lucky Draw.
- 4) RHP has the absolute discretion to determine the eligibility of participants. Such determination shall be final and conclusive and RHP is not obliged to give any reason for its determination.
- 5) Purchase of a Rinnai Inner Burner hob/Hyper Burner hob, together with a Rinnai hood, in a single receipt, during the period of 15th November 2018 to 18th February 2019, entitles you to a lucky draw chance. Combined receipts are not eligible.
 - a. Rinnai Inner Burner models include: RB-2CG, RB-3CG, RB-2Gi, and RB-3Si.
 - b. Rinnai Hyper Burner hob models include: RB-72G, RB-72S, RB-73TG, RB-73TS, RB-92G, RB-93TS, RB-93TG, RB-93US, RB-93UG.

Lucky Draw

- 6) Participants will have to fill up the lucky draw participation form online at www.rinnai.sg, and upload proof of purchase invoice. Online form is available from 15th November 2018 to 18th February 2019.
- 7) Participant affirms the accuracy of all information provided at the time of the Lucky Draw entry. Any misrepresentation of any fact or particulars (deemed material by RHP) shall result in disqualification and/or the forfeiture, withholding, withdrawal or reclaiming of any prizes won.
- 8) One lucky draw form entitles one participant to one chance in the draw.
- 9) Each winner is only allowed to claim one (1) prize.
- 10) There will be thirty-three (33) Lucky Draw winners in total. The winners for the Lucky Draw (“Winners”) will be drawn at random at 1000 hrs on 22 February 2019 (“Draw Date”) at

Rinnai Holdings (Pacific) Pte Ltd located at 61 Ubi Road 1, #02-20 & 21, Oxley Bizhub, Singapore 408727.

- 11) All winners will be notified via telephone and/or email latest by 28 February 2019.
- 12) Prizes have to be collected by winners at Rinnai Holdings (Pacific) Pte Ltd's office. NRIC/FIN and original proof of purchase has to be presented upon prize collection. RHP will agree with the Winner on a date to redeem the Prize.
- 13) Prizes that are not redeemed within thirty (30) calendar days from the Draw Date will be forfeited. No correspondence or claims will be entertained in the event of such forfeiture. A Participant whose prize has been forfeited shall not be entitled to any payment or compensation whatsoever from RHP.
- 14) Reserve winner(s) will be drawn to replace any winner(s) subsequently disqualified.
- 15) Prizes are not transferable, or exchangeable for cash, credits or any other item or otherwise, either partially or wholly.
- 16) RHP reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute any of the Prize(s) with any other item of a similar value. Worth of prizes is reflective of market changes and may differ from stated value on date of award.
- 17) The winner of any Prize shall be responsible for all ancillary and additional costs arising from the use of the Prize, insofar as these are not specifically indicated as part of the Prize.
- 18) Winners may be required to allow their names to be used for publicity reasons. RHP reserves the rights to publish photograph(s) and/or statement from prize winners.
- 19) The terms & conditions are subject to change without any prior notice, and the decisions of RHP on all matters relating to or in connection with the Lucky Draw are final, conclusive and binding.

Use of Personal Information

- 20) By participating in the Lucky Draw, the Participants (including the Winners) are deemed to have consented to the use of his/her information for editorial, advertising, promotional, marketing and/or other purposes without any payment and/or compensation except where prohibited by law, and to receiving promotional, marketing and other publicity information from RHP from time to time.
- 21) The individual data we gather from customers is used only for purposes of improving the development of items and services related to our products. Unless authorised by the entrants, this information will not be passed along to any third party.

Prize

22) Prize table:

	Item	Winner
1	Smart phone (Iphone XS 256GB)	1
2	TV (40 inch SAMSUNG UA43NU7100KXXS)	1
3	Vacuum cleaner (Dyson V8 Fluffy Pro)	1
4	NTUC voucher (\$100 x 5pax)	5
5	Shopping vouchers (\$100 x 5pax)	5
6	Charcoal filter 1 set free + Hob & Hood Extended 1+1 year warranty (10 pax)	10
7	Chefology 24cm fry pan	10
8	Rinnai Goodies Bag (all winners)	33

- a. Extended hob and hood warranty of 1 year covers transport, labour charges and spare parts.